Under certain conditions, Air France authorizes your emotional support dog/psychiatric service dog to travel with you in the aircraft cabin free of charge.

- The transport of an emotional support dog/psychiatric service dog must be requested at least 48 hours before departure at an Air France point of sale or a travel agency.
- You must have a signed document from a recognized mental health professional. It must state that you need to be accompanied by an emotional support dog/psychiatric service dog when traveling and that you are regularly treated by this mental health professional. This document must be signed and dated within the last year, and written on official letterhead with your mental health professional’s contact details, for verification purposes.
- Dogs that are likely to be dangerous and breeds defined as category 1 or 2 by the French Ministry of Agriculture are prohibited in both the cabin and hold on Air France flights. [http://agriculture.gouv.fr/ana.pdf](http://agriculture.gouv.fr/ana.pdf).

Emotional support dogs/psychiatric service dogs must be trained to behave in a public setting and to obey your commands. If this is not the case, you may need to provide a certificate indicating that your dog has been trained, or your dog may not be allowed in the aircraft cabin.

- Your dog must be harnessed (with a dog collar or harness and leash) and attached to the seat structure or seat belt throughout the flight. Animals are not permitted to move around the cabin.
- Dogs are not permitted on the seats. Your dog must fit in the space at your feet and must not impede the legroom of other passengers or block the aisle or emergency exit. Very small dogs may be placed on your lap, as long as they are attached to the seat structure or seat belt (except while meals are being served).
- If there is no suitable area for a large dog in the cabin, it can be transported in the aircraft hold free of charge. (Provided that you have a suitable kennel available.)
- For a flight scheduled to take 8 hours or more, you must provide a document from a veterinarian stating that your dog will not need to relieve itself for at least 8 hours, or a list of items you will bring on board to avoid any health or sanitation issues in the cabin (diapers, medicine, etc.).
- The restrictions for traveling with animals differ per country. Clients are responsible for complying with regulations for destination or transit countries.

Please note: any misuse of this service may result in your dog not being allowed to travel in the cabin.
Conditions for bringing an emotional support dog/psychiatric service dog in the cabin
Please tick the boxes:

I understand the conditions under which an emotional support/psychiatric service dog will be accepted in the cabin

I have a signed medical document from a mental health professional indicating that I need to be accompanied by my dog when traveling

My dog’s breed is not defined as category 1 or 2 by the French Ministry of Agriculture

My dog is an emotional support dog/psychiatric service dog and is trained to behave in public

My dog wears a harness or collar and will remain attached to the seat structure/seat belt for the duration of the flight

My dog fits on the floor space in front of my seat

On a flight scheduled to take 8 hours or more, my dog will not need to relieve itself, or I will take the necessary items in the cabin to avoid any health or sanitation issues

List of the documents to scan and send at least 48 hours before departure

• This form, filled out and signed
• Your signed medical document from a mental health professional on official letterhead
• A copy of your dog’s passport, provided by a veterinarian, indicating the breed, weight and size
• LOF (Livre des Origines Français) or pedigree certificate for Staffordshire Bull Terrier dogs
• For a flight segment scheduled to take 8 hours or more: a document from a veterinarian stating that your dog will not need to relieve itself for 8 hours or more, or a list of items you will bring with you (diapers, medicine, etc.) to avoid any health or sanitation issues in the cabin

These documents must be sent to:
- mail.saphir.medicaldesk@airfrance.fr if you live in the United States
- esan.fr@websupportairfrance.com if you live in France or another country (outside of the United States)

Your dog will only be allowed in the cabin after a visual verification at the airport. You must have a copy of this form and all documents listed above while traveling.

I have read and accept the above conditions, and understand that my dog may not be allowed in the cabin if these conditions are not met.

Last name:
First name:
Date:

Signature: